



The City of Surrey

Surrey is the second largest city in BC, and holds the second largest population. Surrey consists of 6 areas: Fleetwood, Whalley/City Centre, Guildford, Newton, Cloverdale & South Surrey. For more information about the City of Surrey, please visit www.surrey.ca

Surrey is also known as the "city of parks" because it boasts of more than 600 recreational areas, encompassing over 3,000 acres. Many of the parks of Surrey are still in their natural state. For a complete list of Surrey's parks along with their location and amenities please visit: http://www.surrey.ca/culture-recreation/2015.aspx

Surrey Public Libraries

There are 9 locations in Surrey: City Centre, Cloverdale, Fleetwood, Guildford, Newton, Ocean Park, Port Kells, Semiahmoo, and Strawberry Hill. You can find the different library addresses by visiting: http://www.surreylibraries.ca/

How do I get a Library Card?

- 1) Go to any library location. Make sure to bring a driver's license, BC Identification card or document that shows proof of your address (such as a utility bill)
- 2) The librarians will then issue a card for you. Membership is free. Each family member is able to have their own card. For more information please visit http://www.surreylibraries.ca/how-do-i/5004.aspx

Parks and Recreation

Surrey Parks and Recreation offers many family activities, all throughout Surrey, such as indoor/outdoor swimming, ice skating, fitness facilities, gymnasiums, social opportunities, programs, activities and events for all ages, cultures and fitness levels. For more information visit http://www.surrey.ca/3464.aspx

Where are the Recreation Centres located and what does each individual facility have to offer?

- 1) For a list of activities, events and programs offered at each location and exact address, please go to this link: http://www.surrey.ca/culture-recreation/17097.aspx
- 2) In the box labelled Recreation Surrey, click on the location link that you would like to visit
- 3) Use the 5 tabs to navigate through the information. Click on the last tab, labelled 'Recreation Facilities'
- 4) Here you will find all of the addresses of the facilities offered, plus a list of activities and programs.
- 5) To check-out another location simply click on the location link on the left, grey menu bar.

Where are the outdoor pools in Surrey located?

Bear Creek Pool	13820 88 Ave.	Greenaway Pool	17901 60 Ave
Hjorth Road Pool	10277 148th Street	Holly Pool	10662 148 th Ave
Kwantlen Pool	13035 104th Ave	Port Kells Pool	19340 88th Ave
Sunnyside Pool	15455 26 Ave	Unwin Pool	6845 133 Street

Leisure Access Program

For permanent residents in financial need, the Leisure Access Program gives families unlimited access to activities at all City Recreation Facilities and a 75% discount on most Parks, Recreation & Culture programs.

Who can use the Leisure Access Program?

All permanent residents who meet the annual family income limitations may apply. To view a table of the income limitations, please visit: http://www.surrey.ca/culture-recreation/1773.aspx



How do I apply for a Leisure Access Pass?

- 1) Applications are available at all Surrey Parks, Recreation & Culture facilities and online.
- 2) When you apply for the leisure pass you will have to have the following documents: A notice of assessment for all adults in the family (Canada Revenue Agency, 1-800-959-8281), Canada Child Tax Benefit and BC Family Bonus Notice for families with legal guardianship of children under 18 years of age (Child Tax Information, 1-800 -387-1193), Goods and Services Tax Credit (Canada Revenue Agency, 1-800-959-1953), Proof of address (hydro, phone, gas, bank in the name of one of the adults listed on the application) and a government issued photo identification.
- 3) Bring the completed form and all supporting documents to any Parks, Recreation or Culture Centres.
- 4) Applicants must pay a small non-refundable administration fee in order to process the application. As a new client you will receive a temporary membership card. Bring your temporary card to any facility to get your Leisure Access Pass.

How do I use my Leisure Access Pass?

Once you and your family have an active Leisure Access Pass it is valid for all regular drop-in activities at all City of Surrey operated recreation facilities for one year. Registered programs are available to all of your family members at 25% of the regular cost. Review the Leisure Guide for a complete list of programs.

Events

Many fun events are held in Surrey annually including: the Cloverdale Rodeo, the Surrey Fusion Festival, Party for the Planet, Surrey Canada Day, Surrey International Children's Festival, Vaisakhi Parade and many more. For more information on these events and many others visit: http://www.surrey.ca/culture-recreation/6138.aspx

Social Groups in Surrey

Social groups in Surrey offer programs that are fun for the entire family.

How do I locate social groups within Surrey?

- 1) Visit http://bc.allpages.com/site-map/british-columbia-surrey-community-services.html
- 2) Under 'Community Services' scroll through the different categories to locate a category
- 3) Click on the category link
- 4) Here you will find different local listings. Each listing will include contact information, the address of the place in which the group is held, and a webpage if available.

Youth Programs

Girl Guides and Scouts Canada are youth organizations that offer a safe and accepting environment for all. These exciting programs strive to make for discovery through age appropriate programs that range from sports to camping, science to eco-activities and everyday fun. These programs give youth the opportunity to build upon career awareness, street smarts, fashion, cultural awareness, inventing, financial planning, business communications and more.

How can I contact these organizations for further information or to join them?

- 1) You can contact Girl Guides by visiting http://www.girlguides.ca and to join please follow this link: https://register.girlguides.ca/web/OnlineReg/Unit_Search/OnlineReg/UnitSearch.aspx
- 2) You can contact Scouts Canada by visiting http://scouts.ca/dnn or you can call 1-888-855-3336



Living in Surrey

St. John Ambulance

St. John Ambulance provides youth and adults alike with the opportunity to improve their health, safety and quality of life by providing training, in CPR and first aid, and community service. There are several different ways in which you can volunteer with the organization, such as becoming a youth leader, helping out in hospitals or nursing homes and taking part in the Therapy Dogs Program. Age-appropriate programs are available for youth that focus on developing a child's skills according to their age, by planning fun, health-oriented learning.



How can I find further information about St. John Ambulance and contact them?

- 1) You can find further information about St. John Ambulance on the internet at http://www.sja.ca/ BCYukon/Pages/default.aspx
- 2) To contact St. John Ambulance please find all contact information at http://www.sja.ca/English/ Customer-Service/Pages/Contact-Us.aspx

How do I go about volunteering for the City of Surrey?

1) Visit http://www.surrey.ca/culture-recreation/483.aspx for a complete list of opportunities and who to call.

Links to Government Agencies

Please see below for links to several websites that offer resources from government Agencies.

Welcome BC

Welcome BC is the Government of British Columbia's official site for Immigration and Welcoming Communities https://www.welcomebc.ca/

Act Now BC

ActNow BC is the health promotion platform that is helping British Columbians live healthier lives by being more physically active, eating better foods, living tobacco free and making healthy choices in pregnancy. For more information, please follow this link: https://www.healthyfamiliesbc.ca/

Learn Now BC

LearnNowBC.ca provides access to choices and free services for learners of all ages. On LearnNowBC you'll find the Course Finder database, a free tutoring centre, an advising centre for academic, Trades and Career counselling, CyberSafety videos, information about graduation requirements, a Young Learning Centre for early learners, downloadable teaching and learning resources and an online Daily Physical Activity Tracker http://www.learnnowbc.ca/default.aspx

BC Government Services

Service BC is your source for frontline government services and information in British Columbia. Service BC delivers hundreds of programs and services to residents, businesses and visitors in person, online, and over the phone.

http://www.servicebc.gov.bc.ca/

Service Canada

Service Canada is part of the Government of Canada's effort to deliver faster and better governmental services.

http://www.servicecanada.gc.ca/